

# Campus Alert System

## FAQs - Frequently Asked Questions

- **What if my information is incorrect, e.g. I've moved or there is an error?**

Students must log into the Campus Alert System and select the Addresses option to make the appropriate modifications to their information in the emergency notification system. Once the changes have been submitted, the information will be updated in the Campus Alert System.

- **What is SMS messaging?**

SMS is an acronym for Short Message Service, and is a system for sending short textual messages to devices such as cellular phones. Also known as text messaging, SMS messaging is a fast, robust, and reliable means of communicating information quickly. Among other advantages, SMS messaging puts less load on cellular circuits than voice communication, and allows near-instantaneous dissemination of important information.

- **Will I be reimbursed for text messaging expenses?**

Emergency SMS notification is a voluntary program, thus any SMS-related expenses are the responsibility of the individual. At the current time, the Emergency Notification System also supports sending emergency communications to an alternate e-mail address, and in the future more communication tools will be added.

- **Whom can I contact with questions, comments, or concerns about the Campus Alert System?**

For questions, comments, and concerns about the Emergency Notification System, email [uc.alert@SDUniversityCenter.org](mailto:uc.alert@SDUniversityCenter.org).

- **Can my parents/spouse/etc. sign up for the Campus Alert System?**

At the present time, only current UC students, faculty, emeriti, staff, and affiliates may participate in the emergency notification system.

- **How do I opt-out of the emergency notification system?**

To opt-out of Campus Alert System emergency notifications, log back in to the Campus Alert System Registration System and choose the option to DECLINE to receive notifications, then press the Save button to update your preferences.